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1

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The exam is a multiple-choice proctored quiz. Passing is 70%. A back-up exam is available, if needed, at no charge.

A proctor should be:

- An impartial, disinterested third party, or
- A currently licensed agent

with no family or financial relationship to the student.

The proctor should

- Verify the agent's identity,
- Observe the agent while taking the exam, and
- Complete the affidavit supplied.

2

Fax the answer key and affidavit to 800-476-2945.

3

We will grade your exam and fax your certificate within 48 hours. (If you have not already paid for your credits, that should also be done at this time.)

Then, relax and tell a friend about *Online*. Spreading the word will allow us to offer more quality courses.

The Van Wyhe Group
PO Box 4130
Waukesha, WI 53187
Voice: 1-800-326-4741
Fax: 1-800-476-2945

Michigan Instructions & Affidavit -- Online

The exam is closed book, must be completed without assistance, and be administered by a disinterested third party. (Someone who does not have a direct interest in the results. This could not be someone who works for you, someone for whom you work, or an immediate family member. It could be a peer, the bookkeeper, or a librarian, for example.)

MONITOR'S INSTRUCTIONS AND AFFIDAVIT

- Keep the examination envelope sealed until you are ready to administer the examination.
- Verify the student's identification by viewing a picture I.D. or driver's license.
- Have the student remain in view while taking the examination. The student should not be talking to anyone else while taking the examination.
- When the student has completed the examination have them complete the Student Affidavit.
- Please fax this sheet along with the answer key to 800-476-2945. There is not need to mail the originals.

Monitor Affidavit:

Name: _____

Relationship to Agent: _____

Telephone Number: _____

I verify that I personally administered the examination and that the student was not assisted by myself or any other person. I also verify that I have verified the identification of the student.

Date Signed: _____ Signature: _____

Student Affidavit:

Name: _____

License Number: _____

Business Telephone Number: _____

I verify that I personally have completed the examination without assistance from anyone.

Date Signed: _____ Signature: _____

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PO Box 4130
Waukesha, WI 53187

ANSWER KEY:

Name of Course: **The Challenge of Ordinance or Law**

Name of Agent: _____ Phone: _____

Agency Name: _____ Fax: _____

Please circle the correct answer:

- | | | |
|-------------|-------------|-------------|
| 1. a b c d | 18. a b c d | 35. a b c d |
| 2. a b c d | 19. a b c d | 36. a b c d |
| 3. a b c d | 20. a b c d | 37. a b c d |
| 4. a b c d | 21. a b c d | 38. a b c d |
| 5. a b c d | 22. a b c d | 39. a b c d |
| 6. a b c d | 23. a b c d | 40. a b c d |
| 7. a b c d | 24. a b c d | 41. a b c d |
| 8. a b c d | 25. a b c d | 42. a b c d |
| 9. a b c d | 26. a b c d | 43. a b c d |
| 10. a b c d | 27. a b c d | 44. a b c d |
| 11. a b c d | 28. a b c d | 45. a b c d |
| 12. a b c d | 29. a b c d | 46. a b c d |
| 13. a b c d | 30. a b c d | 47. a b c d |
| 14. a b c d | 31. a b c d | 48. a b c d |
| 15. a b c d | 32. a b c d | 49. a b c d |
| 16. a b c d | 33. a b c d | 50. a b c d |
| 17. a b c d | 34. a b c d | |

When you have completed this answer key fax it along with your signed affidavit to us at **1-800-476-2945**. We will fax back a copy of your certificate if you have correctly completed at least 70%. Call 800-326-4741 with questions.



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EXAMINATION:

The Challenge of Ordinance or Law

1. A lot with an existing single-family home that is now zoned commercial is called:
 - a. A pre-existing, non-conforming use
 - b. A prohibited use
 - c. A non-compliant dwelling
 - d. None of the above

2. Today, building codes are designed to address:
 - a. Safety issues only
 - b. Environmental issues only
 - c. Fire safety and hurricane safety issues
 - d. Safety issues and environmental issues

3. With the commercial property coverages:
 - a. The ordinance or law exclusion does not apply to Business Income or Extra Expense.
 - b. The ordinance or law exclusion applies to Business Income but not to Extra Expense.
 - c. The ordinance or law exclusion applies to both Business Income and Extra Expense.
 - d. The ordinance or law exclusion applies to Business Income but not to Extra Expense.

4. Under the Dwelling Property forms:
 - a. No ordinance or law coverage is available under the DP-1.
 - b. There is no ordinance or law exclusion.
 - c. With the 1994 revision, there is an additional 10% on the DP-1, DP-2 & DP-3.
 - d. With the 1994 revision, there is an additional 10% on the DP-2 & DP-3 only.

5. Each of the following is a possible area of uncovered loss with an ordinance or law exclusion except:
 - a. Debris removal
 - b. Increased cost of construction
 - c. Demolition
 - d. Damage to the undamaged portion of the building

6. With the 1994 revision of the Homeowners policy, an Additional Coverage was added that
 - a. Removes the ordinance or law exclusion:
 - b. Provides an additional 10% of the dwelling limit to be used for ordinance or law
 - c. Provides an additional 5% of the dwelling limit to be used for ordinance or law
 - d. Covers on the Increased Cost of Construction exposure

7. Each of the following can impact rebuilding except:
 - a. Building codes
 - b. The Rehabilitation Act
 - c. Clean Air statutes
 - d. Zoning & land-use ordinances

8. When a Homeowners policy includes Guaranteed Replacement Cost:
 - a. The policyholder may not collect more than the policy limit if they do not rebuild on the premises.
 - b. The ordinance or law exclusion is automatically waived.
 - c. It is not possible to purchase ordinance or law coverage.
 - d. Ordinance or law is never an issue.

9. The American With Disabilities Act (ADA) is predicted to result in all of the following except:
 - a. Increased employment opportunities for the disabled in our society.
 - b. The disabled will be able to access all public buildings.
 - c. It will lead to an increased cost of construction.
 - d. It requires the disabled be hired in rebuilding a structure after a loss.

10. The person or organization ultimately responsible for setting ordinance or law limits when coverage is purchased by endorsement is:
 - a. The agent and the insurance company
 - b. The agent
 - c. The insured
 - d. The insured and the insurance company

11. The ordinance or law exclusion:
 - a. First appeared on the Homeowners policy.
 - b. Does not apply to personal lines contracts.
 - c. Was included in the New York Standard Fire Policy introduced in 1886.
 - d. Does not apply to commercial lines.

12. One can expect the pollution exposure to be:
 - a. Covered under both Debris Removal and Ordinance or Law
 - b. Covered under Debris Removal, but not under Ordinance or Law
 - c. Covered under Ordinance or Law, but not under Debris Removal
 - d. Not covered under Debris Removal or Ordinance or Law

13. An agent's primary responsibilities are:
 - a. To set adequate limits
 - b. To make certain the insured is properly covered
 - c. To provide the lowest price
 - d. To identify exposures to loss and show how they can be covered

14. Modern building codes were instituted:
 - a. Following the Chicago fire
 - b. Following the San Francisco earthquake
 - c. Following World War II
 - d. Following the discovery of the new world

15. Under the Commercial Property forms:
- No coverage was available for ordinance or law until 1990.
 - Demolition is only an exposure with a constructive total loss.
 - The three ordinance or law coverages are now available on one endorsement.
 - Three endorsements are needed to cover the ordinance or law exposures.
16. A Valued Policy Law:
- Is now contrary to federal statute.
 - Impacts payment of a property claim when there is a total loss.
 - Only applies in the case of a partial loss.
 - Only applies when there is a fire loss.
17. With the ISO forms, until the 1997 revision of the BOP:
- The ordinance or law exposure was automatically covered.
 - There was \$10,000 automatic coverage for ordinance or law exposures.
 - There was no ordinance or law exclusion.
 - There was no endorsement available to cover the ordinance or law exposure.
18. In the 1990's ISO made changes to:
- The ordinance or law exclusion only.
 - The ordinance or law endorsements only.
 - The ordinance or law exclusions and endorsements and added Additional Coverages.
 - Only in the area of Additional Coverages.
19. Each of the following is an example of a zoning or land-use requirement except:
- Set back requirements
 - The number of parking spots
 - Hard-wired smoke detectors
 - Minimum building size
20. Which of the following is most true about the ordinance or law exposure?
- Some ordinance or law exposures are not insurable.
 - Only older buildings have the exposure.
 - Only non-conforming structures have the exposure.
 - Limits are not an issue with a total loss.
21. All of the following are true of the Ordinance or Law exclusion except:
- It applies to direct loss but not to indirect loss.
 - It was the first exclusion listed in the first standard fire policy created.
 - In commercial lines it is found in all of the cause of loss forms.
 - It is included in the flood policy.
22. The first recorded building code was found in:
- The Constitution
 - The Code of Hammurabi
 - The first fire policy written in this country
 - A Lloyd's policy

23. When a building has been designated as an historic building or is in an historic district, which of the following is most accurate:
- The ordinance and law exclusion does not apply.
 - There is a special endorsement that can be added to a Homeowners policy.
 - The owner may have to comply with ordinances that require the use of specific materials when repairing or rebuilding.
 - Insurance is not available.
24. The accommodations requirements of the American with Disabilities Act apply to:
- All public buildings
 - Federal government buildings but not state or municipal buildings
 - All public buildings and one or two family private homes
 - All public accommodations except federal government buildings, some private clubs, religious organizations, and small bed and breakfast buildings.
25. All of the following are true of the Chicago Fire except:
- It did significant damage because building codes had not been updated for over 40 years.
 - It killed over 300 people.
 - It was the beginning of building codes.
 - It destroyed over 40% of the buildings in the city.